

SharePoint for Members

Fuel vital connections between constituents. Create dynamic web communities—based on membership criteria that you set in CRM for Members—that bring together chapters, committees, rosters, and special interest groups. You can also easily create informal, opt-in communities that both members and non-members can join at any time.

Save time and effort with simple, flexible setup and maintenance. Quickly build sites and tailor them to your specific needs with pre-built templates. Eliminate double data entry and tracking—criteria for joining a community are included when membership records are created.

Keep constituents up-to-date with what's happening in their communities. Community members and administrators can set up alerts that notify them of changes to documents, projects, and other areas. RSS feeds provide effortless updates about community news and events.

Make fast, proactive decisions with easy tracking and management of community activity. Dashboards give administrators quick insight into who's joining and how they're using resources, helping your association take communities to the next level, and even recruit new members based on constituent activity.

Give people “click and go” access to all their membership information. Single sign-on means that members can quickly access Web Portal for Members from within SharePoint for Members to view and update profiles, subscriptions, renewals, and more. Anyone who joins a community benefits from a smooth, unified user experience without managing multiple log-ins and passwords.

Associations thrive on membership participation—and online communities play a vital role in bringing people together. Protech SharePoint for Members extends the reach of Protech CRM for Members and Web Portal for Members so that members—and other interested constituents—can collaborate on projects, access and share key community resources and news, and build vital discussion and social networking with their peers. We make creating and using community sites easy and flexible with a solution that integrates with your CRM for Members database, your website, and your commerce activities.

The screenshot displays a SharePoint site for the Board of Directors Committee. The top navigation bar includes Home, Profile, Membership, Events, Directories, Online Store, and Communities. The main content area features a 'Committee Discussion' section with three posts: 'Annual Meeting 2010', 'Let's give our sponsors opportunities to have more face time with our members...', and 'We should reconsider our registration pricing structure...'. To the right, there is a 'Committee Members Directory' listing members like Bette Abbott and Cheryl Harvey, and a 'Polling WebPart' showing a donut chart for the question 'Are you using a Windows Mobile device?'.

Author	Topic
Bette Abbott	Annual Meeting 2010
Patricia Culbert	Let's give our sponsors opportunities to have more face time with our members...
Cheryl Harvey	We should reconsider our registration pricing structure to offer discounted rates...
Scott Moor	In order to gain better sponsorship participation we need to offer more levels of sponsorship...

Response	Count	Percentage
Yes	13	54%
No	8	33%
No, But I plan to soon	3	12%
Total Number of Responses	24	

Give members and constituents a comprehensive view of everything that's going on in their communities, with easy access to communications, activities, document libraries, projects and more .

Work with one trusted provider and one integrated solution. Protech delivers a solution that offers a complete integration between Microsoft® SharePoint® technologies and CRM for Members. We've designed the solution so that you can easily build communities while working within your association management system (AMS), without calling on specialized IT or vendor support.

<p>TYPES OF COMMUNITIES</p>	<p>Using pre-built templates, you can quickly create sites (and region-specific sub-sites) that enable people to collaborate on projects, share documents and resources, and dialogue through discussion boards, wikis, and more. Access rights are defined within your existing CRM for Members database.</p> <ul style="list-style-type: none"> ● Chapters: Regardless of the type of chapter, you can create a site that brings together all relevant communications, projects, and resources for a specific chapter. ● Committees: Create dedicated sites for each CRM for Members committee in your association. ● Rosters: Give the different types of professionals in your association a peer networking and collaboration site. ● Interest Groups: Templates are included for interest group rosters. ● Opt-In, Ad Hoc Communities: Create sites that any member—even non-members who are interested in your association—can opt to join or opt out of at any time.
<p>COMMUNITY RESOURCES</p>	<p>Depending on the functionality your organization wants to utilize, your solution can be deployed using Windows® SharePoint Services or Microsoft Office SharePoint Server 2007. Community sites can include:</p> <ul style="list-style-type: none"> ● Libraries for sharing documents and presentations. ● Lists, such as announcements, calendars, links, and surveys. ● Discussion boards that range from posting boards to wikis and blogs. ● Sub-sites for streamlined collaboration on specific projects and activities. ● Search functionality that lets both members and staff quickly locate people, content, and business intelligence in business applications.
<p>EFFORTLESS NAVIGATION, INCLUDING FAST ACCESS TO WEB PORTAL FOR MEMBERS</p>	<p>SharePoint for Members integrates fully with CRM for Members to deliver a one-stop user experience.</p> <ul style="list-style-type: none"> ● Users can sign into their SharePoint for Members home page and then easily view and enter their communities. ● The home page also include links to Web Portal for Members, so that constituents can quickly access and update profiles, pledges, chapter and committee information, exhibit contracts, shopping carts, and more.
<p>ALERTS AND RSS FEEDS</p>	<p>Users can stay informed about changes to discussion boards, libraries, lists, and other areas simply by setting up e-mail alerts or subscribing to specific RSS feeds.</p>
<p>MEMBER AND ADMINISTRATOR DASHBOARDS</p>	<p>Graphical dashboards provide clear views and tools for both members and administrators.</p> <ul style="list-style-type: none"> ● CRM Dashboards give members a quick view of all the communities they belong to and allow them to update contact information quickly. ● The Administrator Dashboard enables administrators to track all activity for their sites—for example, synchronization with CRM for Members, new user logins, and recent site users.
<p>SECURITY-ENHANCED IT MANAGEMENT</p>	<ul style="list-style-type: none"> ● On-demand synchronization with the CRM for Members database, single sign-on, and monitoring tools—such as automated approval processes—ensure tight control while reducing staff effort. ● Hosted deployment options enable you to choose the best fit for your association.